



Republic of the Philippines
Department of Health
OFFICE OF THE SECRETARY

7 August 2019

DEPARTMENT MEMORANDUM

No. 2019 - 0325

TO : ALL HEADS OF CENTRAL OFFICE BUREAUS; DIRECTORS OF BUREAUS; DIRECTORS OF CENTERS FOR HEALTH DEVELOPMENT AND SPECIALTY HOSPITALS; CHIEFS OF MEDICAL CENTERS AND HOSPITALS; HEADS OF BLOOD SERVICE FACILITIES; REGIONAL BLOOD PROGRAM COORDINATORS AND OTHERS CONCERNED

SUBJECT : Guidelines on the Establishment of Regional DROPEE Hotline for blood assistance requests during National Dengue Epidemic Status

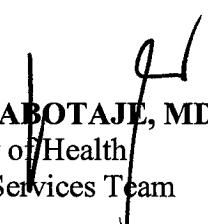
Last August 6, 2019, the Department of Health (DOH) with the National Disaster Risk Reduction and Management Council (NDRRMC) declared a National Dengue Epidemic Status in the wake of significant increase in dengue cases from January to July 20 of the current year.

To provide augmentation in the much needed localized responses, especially for blood assistance requests, the National Voluntary Blood Services Program would like to reiterate strengthened Regional Blood Services Network among Blood Service Facilities to provide sufficient and timely access to blood and blood products to patients who need immediate blood transfusions.

Further, the Regional Blood Services Networks, through the Regional Blood Program Coordinators, are hereby directed to establish a hotline (DROPEE) in all designated Lead Blood Service Facilities. This shall be available 24/7, for the duration of the Dengue Epidemic Status, to cater to all blood assistance requests for dengue patients in their respective localities as stated on the Guidelines on the Establishment of Regional DROPEE Hotline for blood assistance requests during National Dengue Epidemic Status in Annex A.

This guideline should be disseminated immediately.

By Authority of the Secretary of Health


MYRNA C. CABOTAJE, MD, MPH, CESO III
Undersecretary of Health
Public Health Services Team

Annex A: Guidelines for the Regional DROPEE Hotline for blood assistance requests during National Dengue Epidemic Status

Pursuant to the DOH Department Memorandum 2016-0451, dated December 28, 2016, entitled "Designation of Lead Blood Service Facilities," the National Voluntary Blood Services Program designated a list of Lead Blood Service Facilities (BSF) for a more efficient and coordinated Regional Blood Services Network aimed at ensuring safe, adequate, timely, accessible and equitable supply, and rational use of blood and blood products.

Lead Blood Service Facilities, may be Blood Centers or Hospital Blood Banks that are authorized to collect, test and process blood. Further, they shall be responsible for supplying and distributing blood and blood products to other hospitals within or beyond their blood services networks.

In view of the declaration of National Dengue Epidemic Status, the designated BSF shall establish a hotline (DROPEE) which shall be manned 24/7, with 3-shifts a day.

The designated personnel on duty shall:

1. Prepare updated directory of other Lead BSF and satellite BSF within the zonal blood services network. Furthermore, directory of other Lead BSF for an inter-regional networking, if needed.
2. Collect and consolidate End of Shift (6AM-2PM; 2PM-10PM; 10PM-6AM) Blood Stock Inventory Reports of every satellite BSF within the network for possible referral of unserved requests by the Lead BSF. (Annex B)
3. Receive and log calls on blood assistance requests for dengue patients as per prescribed template. (Annex C)
4. Requests which cannot be served within the Lead BSF shall be referred to other BSF, Philippine Blood Center, or Philippine Red Cross for immediate assistance by the designated staff.
5. For Rh-Negative and other rare blood types, designated staff must coordinate with Philippine Blood Center or Philippine Red Cross if such are not available within the zonal blood services network.

INTER-ZONAL & INTER-REGIONAL SHARING OF BLOOD RESOURCES

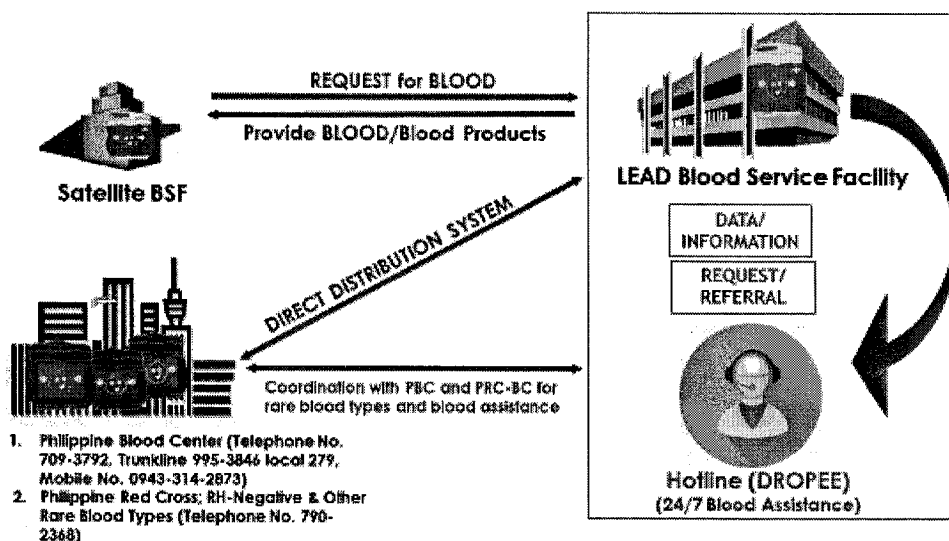


Figure 1. Inter-zonal & Inter-regional Sharing of Blood Resources

Annex B: End of Shift Blood Stock Inventory Report Form



Republic of the Philippines
Department of Health
NATIONAL VOLUNTARY BLOOD SERVICES PROGRAM



Daily Inventory of Blood Supply

For Blood Assistance: Philippine Blood Center - Blood Assistance Unit

Fax No. 709-3703, Telephone No. 709-3792, Trunkline 995-3846 local 279, Mobile No. 0943-314-2873

Census Report of Available Blood Units as of: (Date / Shift)

Region	Name of Blood Service Facility	Fresh Whole Blood					Packed RBC					Fresh Frozen Plasma					Platelet Concentrate					Platelet Apheresis									
		O+	A+	B+	AB+	TOTAL	O+	A+	B+	AB+	TOTAL	O+	A+	B+	AB+	TOTAL	O+	A+	B+	AB+	TOTAL	O+	A+	B+	AB+	TOTAL					
1																															
2																															
3																															
4																															
5																															
						0					0					0					0										0

Prepared by:

Approved by:

ANNEX C. Inventory of Blood Requests

Name of Patient	Age	Sex	Blood Type	Type of Blood Product						No. of Units	Hospital Where Patient is Admitted	Action Taken		Remarks
				WB	PRBC	PC	FFP	Cryoprecipitate	Cryosupernatant			Served	Unserved	
1.														
2.														
3.														
4.														
5.														
6.														
7.														
8.														
9.														
10.														

Legends:
 WB – Whole Blood
 PRBC – Packed Red Blood Cells
 PC – Platelet Concentrate
 FFP – Fresh Frozen Plasma

Annex D: List of Designated Blood Service Facilities (as per DM 2016-0451)

List of Lead BSF			
No.	Region	BLOOD SERVICE FACILITIES	Contact Number
1	Region I (Ilocos Region)	Mariano Marcos Memorial Hospital and Medical Center	(077) 792-3133, (077) 617-1517, (077) 792-2652
2	Region I (Ilocos Region)	Ilocos Training and Regional Medical Center	(072) 607-6418, 607-6422
3	Region I (Ilocos Region)	Region I Medical Center	(075) 523-4103 (telefax)
4	Cordillera Administrative Region (CAR)	Baguio General Hospital and Medical Center	074-4424216 / 4423809/4428097 fax /
5	Region II (Cagayan Valley)	Cagayan Valley Medical Center	(078) 302-0000
6	Region II (Cagayan Valley)	Veterans Regional Hospital	078-8053561-64
7	Region III (Central Luzon)	Paulino J. Garcia Memorial Research and Medical Center	044-4639937
8	Region III (Central Luzon)	Jose B. Lingad Memorial Regional Hospital	045-9613544/9613437
9	Region III (Central Luzon)	Bulacan Provincial Blood Center	044-6625427
10	National Capital Region (NCR)	Philippine Blood Center	709-3703/3792
11	National Capital Region (NCR)	Philippine Red Cross - National Blood Center	527-0861
12	National Capital Region (NCR)	Philippine Red Cross - National Blood Center Tower (Mandaluyong)	527-0008 / 790 2383
13	Region IV-A (CALABARZON)	Batangas Medical Center	043-7408307 / 7230165
14	Region IV-A (CALABARZON)	PRC - Laguna Chapter	049-557 1800
15	Region IV-A (CALABARZON)	Quezon Medical Center	042-7103444/7104023/7176325
16	Region IV-A (CALABARZON)	Amang Rodriguez Memorial Medical Center	(632) 948-1283
17	MIMAROPA Region	Oriental Mindoro Provincial Hospital	(043) 288 5130
18	Region V (Bicol Region)	Bicol Regional Blood Center	052-7422600
19	Region V (Bicol Region)	Bicol Medical Center	(054) 472 3434
20	Region VI (Western Visayas)	Corazon L. Montelibano Memorial Regional Hospital	034-4332697/7086893
21	Region VI (Western Visayas)	PRC - Capiz	036-6211125
22	Region VI (Western Visayas)	Negros First Provincial Blood Center	034-4341153
23	Region VI (Western Visayas)	PRC - Western Visayas Regional Blood Center	033-337 2966
24	Region VII (Central Visayas)	Region VII Blood Center	032-2553802
25	Region VII (Central Visayas)	Gov. Celestino Gallares Memorial Medical Center	038-4123181/4114868 /
26	Region VIII (Eastern Visayas)	Eastern Visayas Regional Medical Center	053-8320308
27	Region VIII (Eastern Visayas)	PRC - Ormoc	053-2552911
28	Region VIII (Eastern Visayas)	Biliran Provincial Hospital	(053) 500 9319
29	Region VIII (Eastern Visayas)	Samar Provincial Hospital	+63(55)2516175
30	Region VIII (Eastern Visayas)	Northern Samar Provincial Hospital	(055) 500 9770
31	Region VIII (Eastern Visayas)	East Samar Provincial Hospital	(055) 560 9869
32	Region IX (Zamboanga Peninsula)	PRC - Zamboanga	062-9912915
33	Region IX (Zamboanga Peninsula)	Zamboanga del Norte Medical Center	(065) 212 2333
34	Region IX (Zamboanga Peninsula)	PRC - Zamboanga del Sur	062-2141717
35	Region IX (Zamboanga Peninsula)	Zamboanga Sibugay Provincial Hospital	(062) 222-2323
36	Region X (Northern Mindanao)	PRC - Mindanao Regional Blood Center	08822-724562 / 088-8566647
37	Region X (Northern Mindanao)	Mayor Hilarion A. Ramiro Sr. Regional Training and Teaching Hospital	088-5210440 / 5210022
38	Region X (Northern Mindanao)	Northern Mindanao Medical Center	088-8564147 / 8565490
39	Region X (Northern Mindanao)	PRC - Iligan City Chapter	063-2231065
40	Region XI (Davao Region)	Davao Blood Center	082-2224338
41	Region XI (Davao Region)	Davao Regional Hospital	(084) 216 9127
42	Region XII (SOCCSKSARGEN)	Cotabato Regional Medical Center	064-4212192
43	Region XII (SOCCSKSARGEN)	Kidapawan City Blood Center	064-278 3381
44	Region XII (SOCCSKSARGEN)	PRC - General Santos City	083-5524323
45	Region XIII (Caraga)	CARAGA Regional Hospital	086-8262459
46	Region XIII (Caraga)	PRC - Agusan del Norte	085-8159977
47	Region XIII (Caraga)	Adela Serra Ty Memorial Medical Center	086-2113700